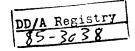
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Allied EASTERN STATES MAINTENANCE CORPORATION

> % CIA, WASHINGTON, D.C. 20505 ATTN: OL/HOME/OMB/ROOM=1045 3E24

> > 26 August 1985

Ms. Loretta Ogden Allied Eastern States Maintenance Corporation Washington, DC 20505

Dear Loretta:

The Central Intelligence Agency awarded a 95% evaluation score on our third quarter performance of services. This achievement is all the more remarkable in that the evaluation was based on an absolute standard without allowances for start up, or accumulated backlog prior to our assumption of responsibility.

Such an achievement is not possible without the effort of the great majority of our employees, from senior manager to individual worker. The areas cited for special recognition were:

Planning and execution of a major chilled water outage. Reorganization of power plant and headquarters building maintenance and operation interface.

Automation of the work order system.

Recruitment of quality personnel for specialized positions. Effectiveness of the Talent Scout Program.

Responsiveness to renovation projects.

Effectiveness of the Preventive Maintenance Program.

Responsiveness to correcting two adverse environmental conditions.

Responsiveness to unanticipated utility outages.

Maintenance of quality utility service despite demolition and construction activities at the power plant.

Receipt of many favorable comments regarding custodial employees.



CIA Award Evaluation 26 August 1985 Page 2

Reduced absenteeism of custodial employees.
Emphasis on training activities including counter intelligence and counter terrorist seminars.
Perfect security record.
Cost effective expenditures.

While it would be possible for me to single you out for one or more of these areas of special achievement, the overall evaluation was the result of a team effort and therefore we may all share in the team glory.

I want to thank each of you individually for your contribution and ask for your continued support.

A copy of this letter will be placed in your personnel file.

Sincerely,

Harold L. Blank

Site Manager

HLB/1o